#### **IMPRESSION**

### From PPC to Paid Media

# Bridge The Gap to YouTube & Meta Advertising



Liam Wade

**DIRECTOR OF PERFORMANCE** 



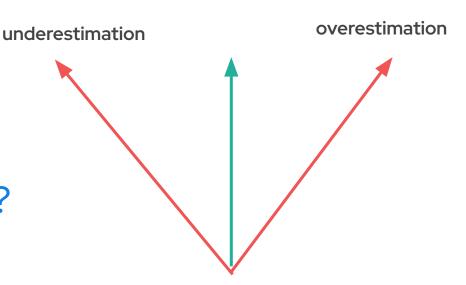
# You are the hero

But your kingdom is at risk



# You have capability

But do you have courage?



# **IMPRESSION**



**DECISION-MAKING** 

**DIFFERENTIATION** 

**EXPERIMENTATION** 



Full-funnel measurement technology



Integrated experimentation process



Digital talent challenging best practice



Ciam Wade
DIRECTOR OF PERFORMANCE

## Breaking the PPC Barrier

#### The Strategy Wall

The courage to forget what you have learned

#### The Measurement Trap

The courage to re-think your measures of success

#### The Activation Gap

The courage to learn old skills again



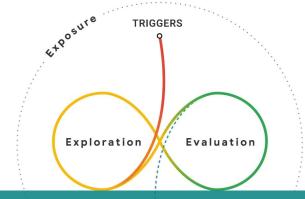
# Strategy Wall

### The Funnel

## **Messy Middle**



- Assumes a robot-like step-by-step customer journey.
- → Nice and neat for marketers and salespeople to understand, but users don't behave like this.



- → Decision-making is non-linear, highly individual, with increasing levels of exploration/evaluation
- → Brands must be present across various touchpoints to influence decisions.

# Brand vs Performance

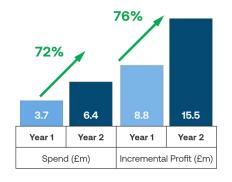
### Brand x Performance

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Maximise
Performance
short-term

2

Explore **Brand**Iong-term



**Brand** 



**Performance** 

**IMPRESSION** 

AnalyticsPartners Brand v Performance (2023)

# Let's be real

- Whatever helps you make the right decisions

# Physical Availability

Easily accessed and bought

# Mental Availability

Easily comes to mind

Remarketing YouTube Brand Campaigns

Remarketing Meta Brand Campaigns

**Brand Search** 

**Generic Search** 

**Shopping** 





## But where does your audience spend their time?

#### **ASPIRING HOMEMAKERS**



63% i138



79% i106



73% i122



19% i117



33% i121



55% i148

59% i95

ONLINE NEWS 42% i188 PODCASTS 60% i130

> TV 76% i100

BILLBOARD 33% i105

96% i106

# Measurement Trap

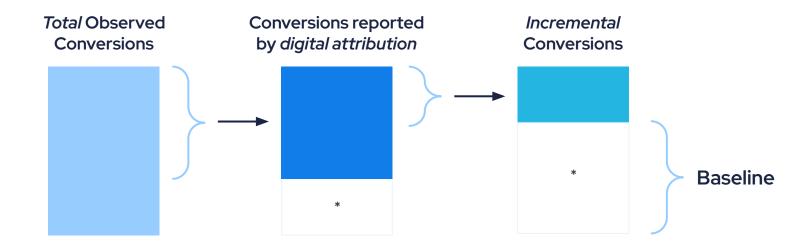
# **Attribution**

This channel made this sale happen



This channel contributed X / overall revenue

# Understanding incrementality



\* these would have converted regardless





Incrementality testing in-flight

# Multi-cell geographical holdout testing

TREATMENT

**ISOLATE TESTING** 

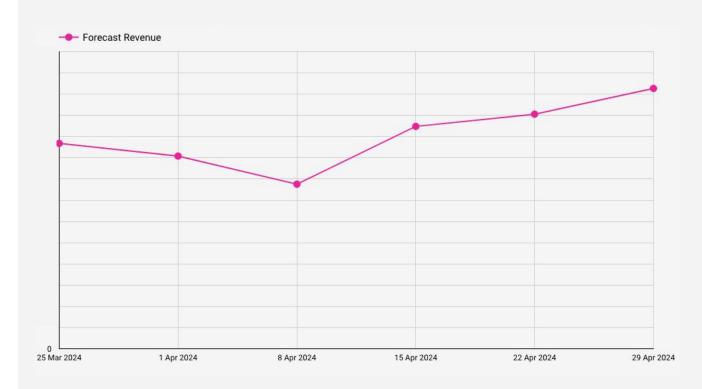
**CONTROL FOR EXTERNALITIES** 

LIMIT, DOUBLE, BEGIN OR PAUSE ADVERTISING

THE DIFFERENCE IN REVENUE IS INCREMENTAL

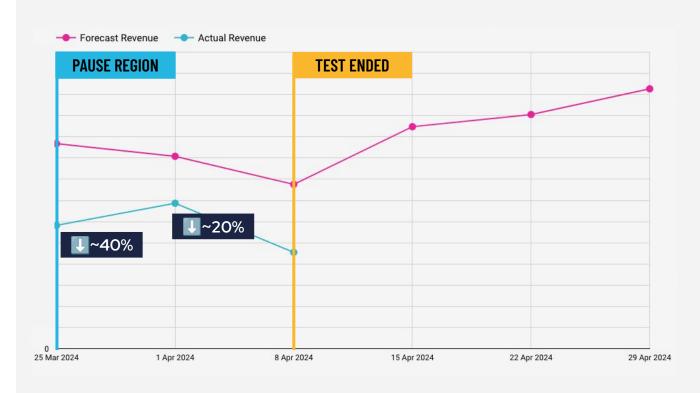


Forecast
the total
revenue
generated in
a control
environment



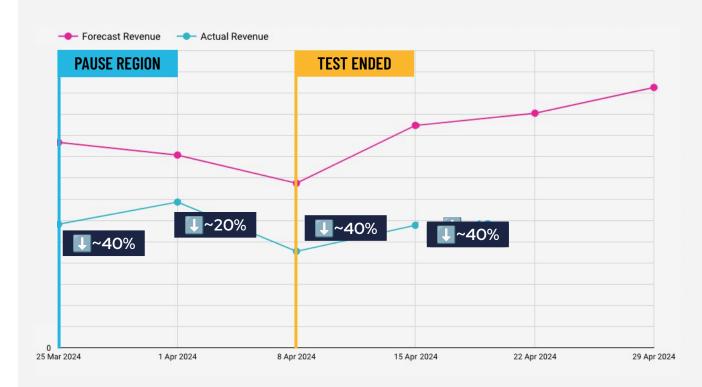
Pause campaigns in test region & measure difference





Resume campaigns in test region and measure impact





# The results realigned to forecast level 2 weeks later



# What is Paid Social contributing?







# Incrementality is a framework for making decisions - not a test

"Yeah, we've done our incrementality"

Determine Media Mix

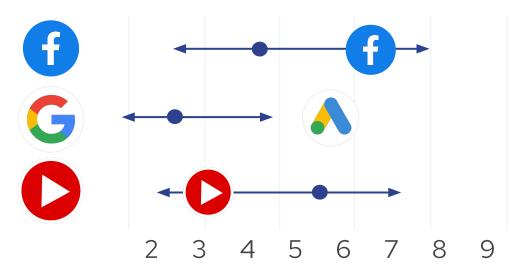
Determine Efficiency Targets

# Media Mix Modelling

# A statistical model which can explain overall business performance



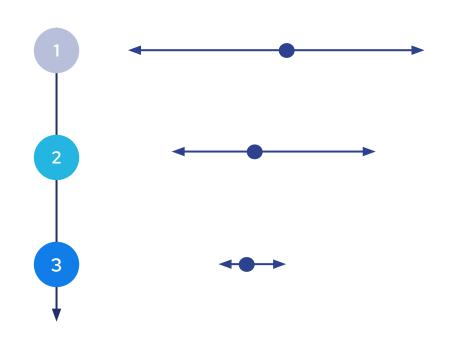
## De-duplicate estimated channel ROI



Client A - median ROI versus platform reported ROI



# Consistent experimentation improves future modelling confidence



# Combining modelling & experimentation builds statistical confidence

**REVIEW Statistical Modelling** 

**LEARN** Experimentation

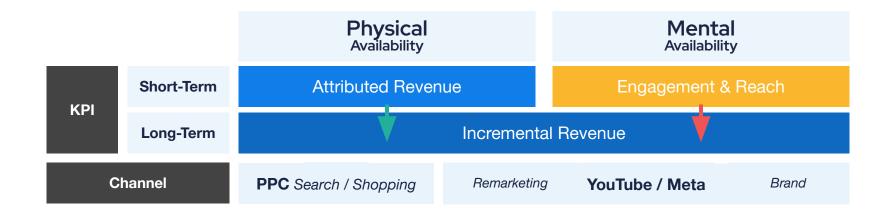
**Model predicts** future revenue performance based on previous spend

New tests reveal opportunities for higher performance

# Activation Gap

## Why learn Strategy & Measurement first?

Because you've been lucky with PPC metrics to optimise towards





# You and your team are already skilled





But you are unbalanced

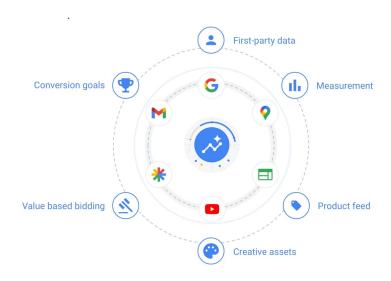
# What do you already know?

- Algorithmic Bidding
- → Campaign Consolidation
- → Feed Optimisation
- → "Black Box" Control

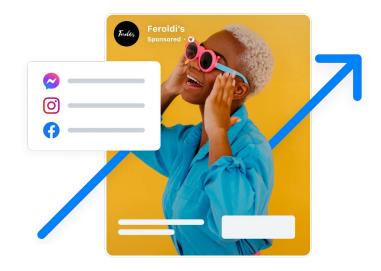




## If you can run Performance Max



## You can run Advantage+



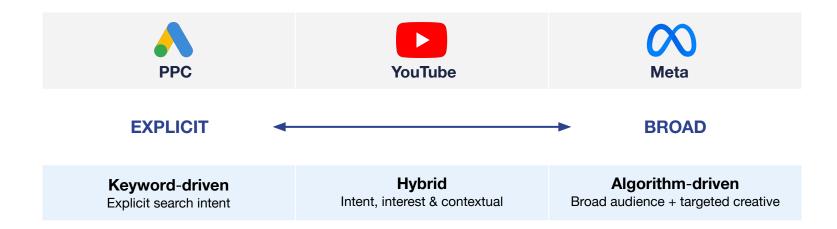
## What do you need to learn?

Being There → Making It Count

Physical Availability Mental Availability

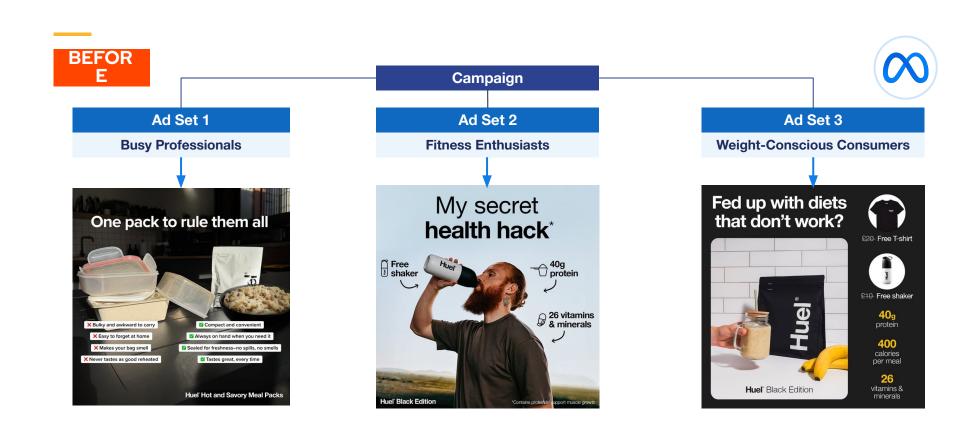
→ Targeting
→ Creative

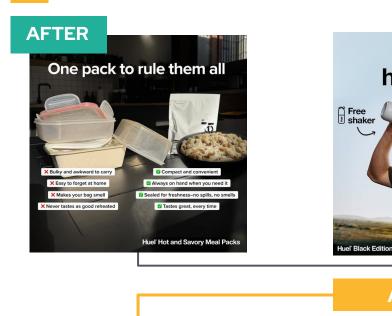
# Targeting fundamentals





# 56% of all auction outcomes can be attributed to <u>creative</u>









Advantage+

**Users** 

**Busy Professionals** 

**Users** 

**Fitness Enthusiasts** 

User

**Weight-Conscious Consumers** 

# Don't mistake algorithms for targeting



You need to do this work, whether or not you segment your campaigns in this way And if your message / creative doesn't land, you won't target the right audience







2 NORSE









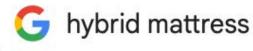




















### **Sponsored**



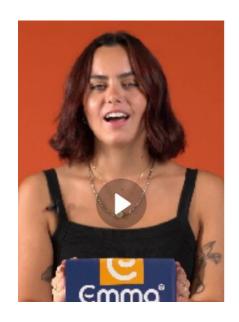
Simba Sleep

https://www.simbasleep.com > mattress > hybrid

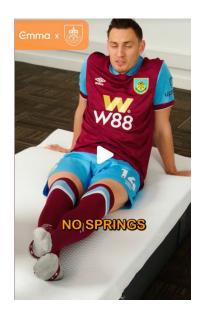
→ Matching the query has biggest impact on CTR

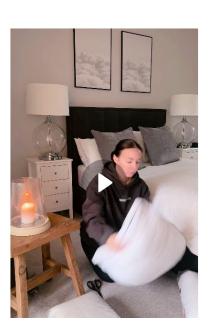
### Winner of 6 Which? Awards | Best Hybrid Mattress

Upgrade your sleep the Simba way, with the planet's most five-star rated mattress brand.









## Performance Creative

Experimentation & Volume



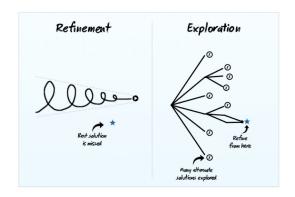
### **LOWER CPA**

From using 3-10 creatives vs 1 creative within your ad sets



## **Creative Traps**

## Trap #1 Killing Creativity



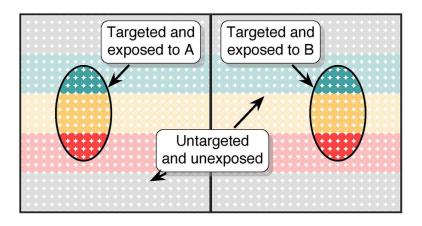
## Trap #2 Being An Alien



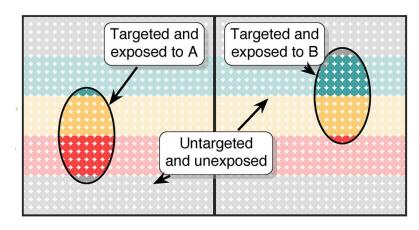
## Trap #3 Being Manual



## Beware in-platform creative testing



correct A-B test



divergent delivery



# Frequency is vital for mental availability

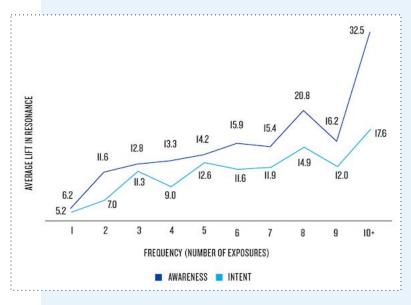
Balanced with Creative Velocity to maintain algorithm-performance.

How much new creative you are producing month-to-month?





1 x new creative per month for every €10k of media



Ad awareness and intent increases with more exposure (Nielsen, 2017)



# Concluding Our Journey

## **Our Journey**

#### The Strategy Wall

The courage to forget what you have learned

### The Measurement Trap

The courage to re-think your measures of success

### The Activation Gap

The courage to learn old skills again

#### Re-think user behaviour.

Master:
Physical vs Mental
Availability

#### Invest in measurement.

Master:
The Art
of Incrementality

#### You have the skill.

Master:
Targeting
vs Creative

## You are the hero

Time to save your kingdom



### **IMPRESSION**



# Thank you



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