Mobile App Attribution: How Does It Work?

Derek Ooi | 12 Oct 2023



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Mentored 40+ emerging startups

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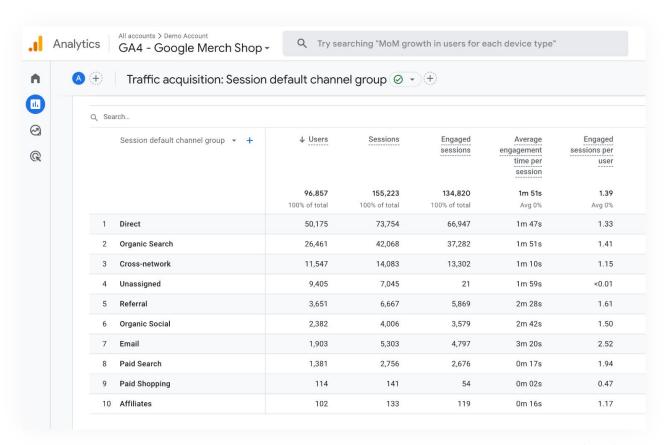


What you will learn

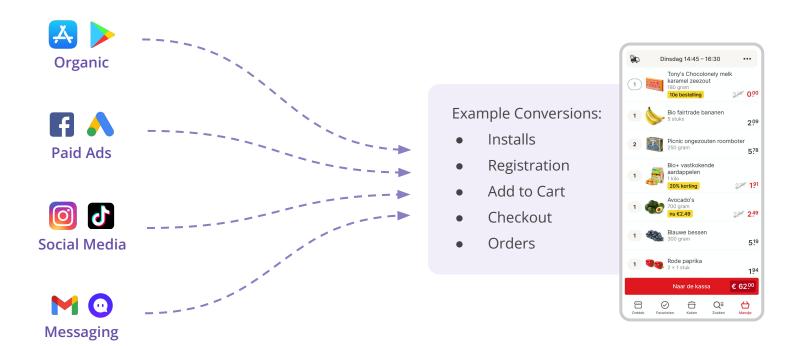
- What is Mobile App attribution?
- Web vs Mobile App attribution
- How does it work?
- Apple ATT & SKAdNetwork

What is Mobile App Attribution?

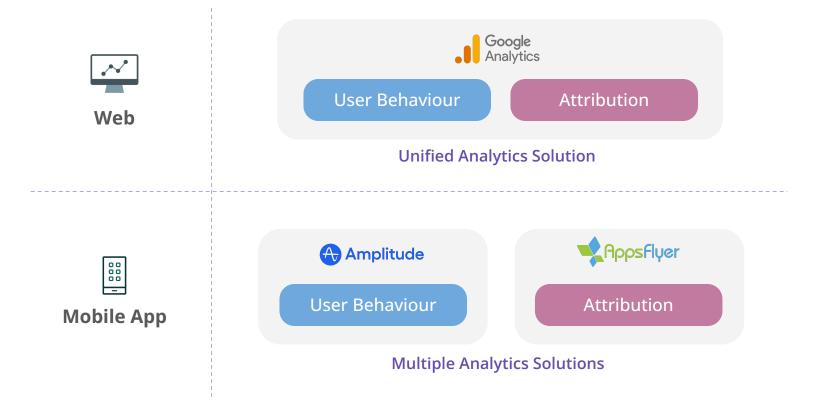
What we're familiar with



Attribution for Mobile Apps

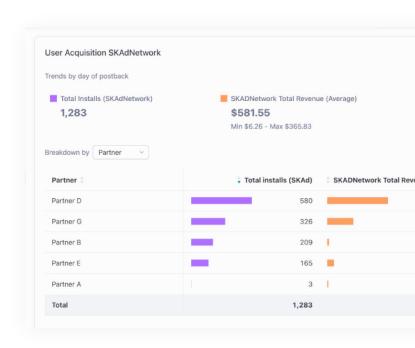


Analytics Tools - Examples



What is an App Attribution tool?

- A third-party tool, also known as MMP Mobile
 Measurement Partner.
- Help us understand which acquisition sources are driving installs, conversions, and revenue.
- To understand different touch-points before conversions.
- Configuration of Apple SKAdNetwork conversions.



Why do you need an App Attribution tool?

- A single centralised view of campaign performance across multiple channels.
- Integrates seamlessly with Self-Attributing
 Networks (SANs) like Meta, Google, etc.
- App Attribution tools forward conversion
 events to SANs without additional development.
- Fraud prevention features avoid paying for fake clicks and installs.



Example App Attribution tools

Best for:

KOCHAVA★

Free access to full tool which is accessible for early stage startups

Best for:



- Reliable deeplinking solution
- If you need additional features link Journeys, Deep Views, etc.

Best for:

♣DJUST

Robust integrations with ad networks and good overall usability

Appsflyer

Best for:

A good all-rounder tool catered for performance marketers

and more...

What about Firebase / GA4?

- Limited partner integration key networks
 like Meta, TikTok, Twitter are not available.
- Dynamic Links with UTMs can be used for attribution but not as reliable.
- Dynamic Links will also be deprecated by August 2025.
- It's a more suitable for user behavior tracking than attribution.



Web vs App Attribution

Web vs App Attribution





GA and UTMs to track attribution





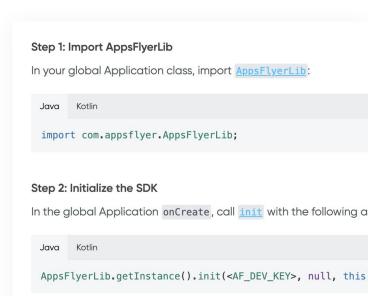
Web vs App Attribution

	Web (Google Analytics)	Mobile App Attribution Tools
Tracking Implementation	GA Tracking Code	SDK implementation
Traffic Sources	Based on referrer data or UTM parameters	 Direct integration with Ad Network (Self-attributing Networks) Other paid or non-paid channels use custom app links similar to UTMs.
Conversions	Flexible, as defined by users	 Fixed standard events OR custom events depending on tools.
User Identifier	• Client ID / User ID	Deterministic: Device IDsProbabilistic: IP, User Agent
Attribution Window	• Up to 90 days	Depending on tools, max 30 days
Attribution Logic	Last non-direct click	Last click for most tools

How does it work?

Pre-requisites

- **Choose** an app attribution tool / MMP.
- Implement the **SDK** in the app source code.
- Plan and Implement conversion events based on your KPIs.
- Some setup within the tool is also needed.



Types of Attribution

Self-Attributing Networks (SANs)

- Attribution tool integrates directly with ad networks.
- Attribution tool & ad networks exchanges data about conversions and campaigns.
- No app links setup required.
- No SDK from ad networks needed.









Attribution App Links

- Any other sources without direct integration can use "app links".
- When visiting links, the attribution tool records the campaign and user data.
- Example: https://example.app.link/?~channel=drip& ~campaign=free_gift&~feature=email









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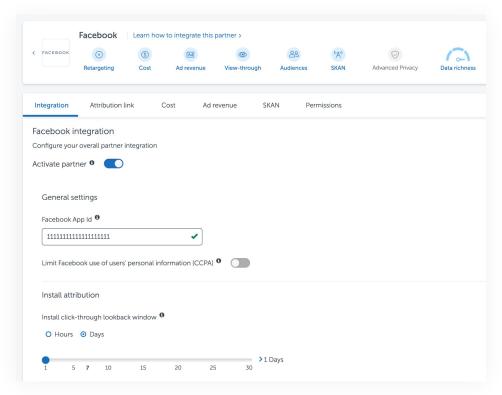






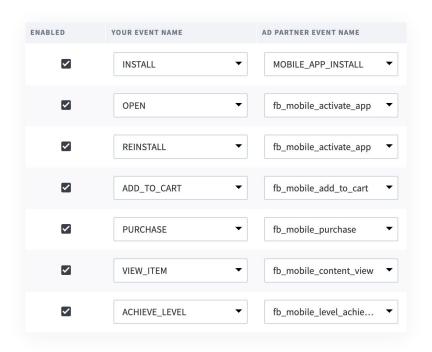


Self-Attributing Networks



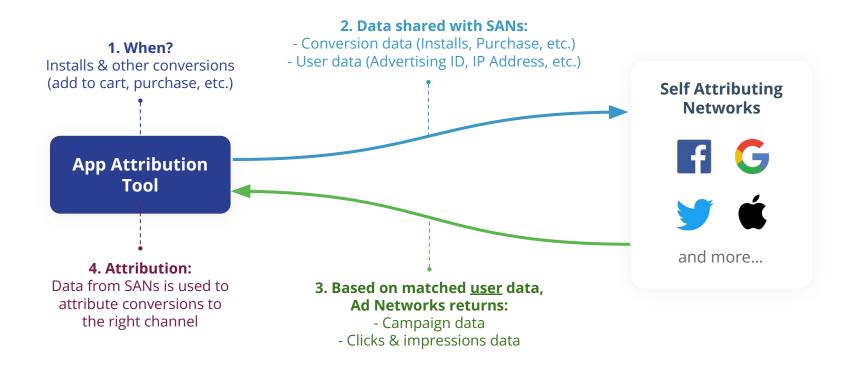
Example of **Integration Setup** (Appsflyer)

Self-Attributing Networks



Example of **Event Forwarding Setup** (branch.io)

Self-Attributing Networks



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Attribution App Links

Example Link (Appsflyer Onelink):

app.appsflyer.com/com.app.123?pid=braze&c=birthday&af_adset=customer

Unique link generated by your app attribution tool.

Pass campaign data to the app attribution tool by adding campaign parameters to end of a link. Some examples:

pid : The traffic channel

c : The marketing campaign

af_adset : Adset data

Notes:

- 1. Different tools will have different set of parameters, but they often refer to similar info.
- 2. The parameters above are just examples, there are other parameters.

App Links variations by tools

Different attribution tools have different format:

branch	Branch link: https://test.app.link/?~channel=braze&~campaign=birthday&~feature=customer
⇔ DJUST	Adjust tracker URLs: https://app.adjust.com/abc123?campaign=birthday&adgroup=customer&creative=banner1
Appsflyer	Appsflyer OneLink: https://yourbrand.onelink.me/1a6f?pid=braze&c=birthday⁡_adset=customer⁡_ad=banner1

Example App Link with additional features

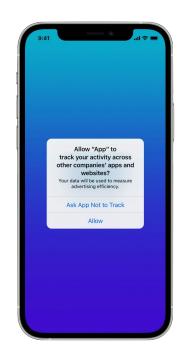
Example from Branch.io:

https://test.app.link	Default link for your app
?~channel=braze &~campaign=birthday &~feature=customer	Campaign details
&\$deeplink_path=player%2Fsong%2F1241131	Deep Link URI Scheme
&\$desktop_url=https%3A%2F%2Ftestweb.com%2F	URL to route user if link is opened on Desktop
&\$ios_url=https%3A%2F%2Ftestweb.com%2F &\$android_url=https%3A%2F%2Ftestweb.com%2F	URL to route user if link is opened on Mobile

iOS: App Tracking Transparency & SKAdNetwork

What is App Tracking Transparency (ATT)?

- Apple's updated privacy and data collection policy starting from iOS14.5
- Requires mobile apps to ask for user's permission to track them across other apps and websites.
- A popup is shown to ask for user's permission to access their device's IDFA for tracking purposes.
- IDFA is used by ad networks to identify users for attribution and audience building.



Impact of ATT

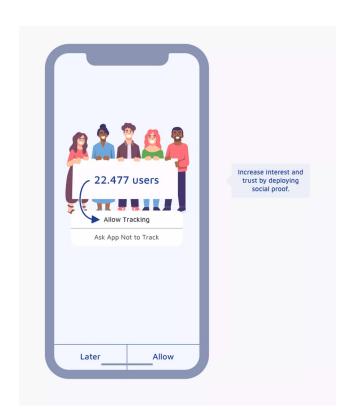
Impacts if user selects "Ask App Not to Track":

- **Targeted ads** based on user activity on the app cannot be run.
- Audience building based on user behaviour is not possible.
- Conversion reporting will be based on SKAdNetwork.
- Delay in conversion data, leading to delay in ad optimization.



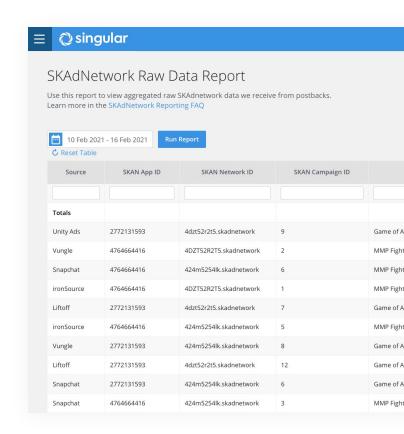
Getting more Opt-ins

- Find **creative ways** to improve the UX strategy.
- Designing a **persuasive** pre-prompt screen
- **Testing** your new prompt.
- Recommended article by Adjust:
 https://www.adjust.com/blog/getting-the-opt-in/



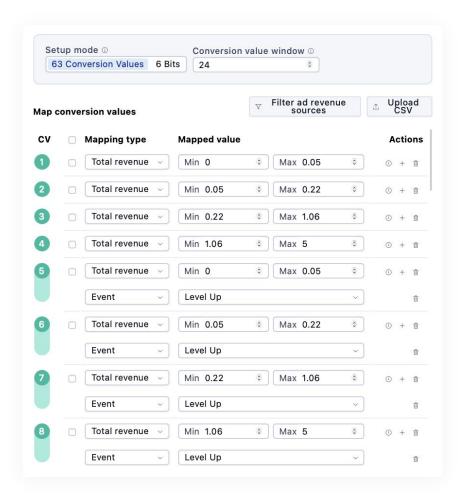
What is SKAN (SKAdNetwork)?

- A framework created by Apple to support mobile app attribution while preserving user privacy.
- Track install attribution (and other conversions)
 without exposing IDFA.
- Never real-time, data is delayed by 24 48 hours.
- Network, campaign, and conversion data is available but in an aggregated view.

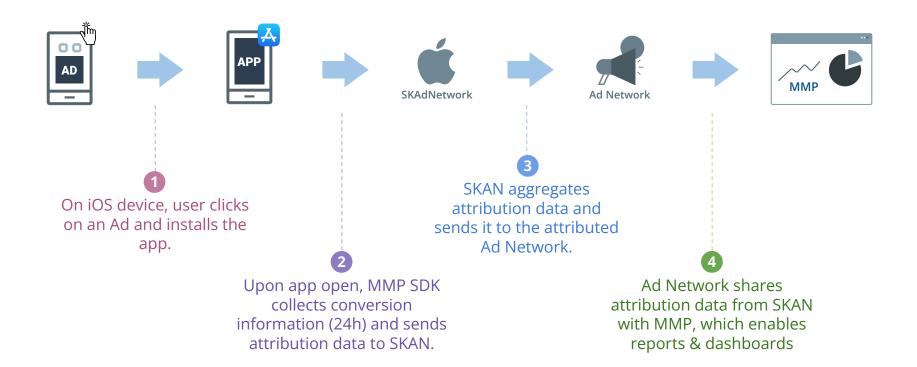


SKAN Conversion Setup

- To track conversions, App Owner needs to configure their SKAN conversions.
- Limited to 63 bits or "conversion values".
- Each conversion value can be a combination of up to six (6) events, event counts, or revenue ranges.
- SKAN can only attribute one conversion value within 24h right after install.



How does SKAN work?



Thank you!

Feel free to reach out to me if you have any questions.



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